

HOTEL STUÐLAGIL CANYON

Terms & Conditions

Booking and stay conditions for guests of Hotel Stuðlagil Canyon

Last updated: 1.3.2026 · Effective date: 1.3.2026

1. General Information

These Terms & Conditions ("Terms") govern the booking and use of accommodation, camping and related services offered by Hotel Stuðlagil Canyon, located at Stuðlagil Canyon in Jökuldalur, Iceland ("we", "us", "our"). By making a reservation or staying with us, the guest ("you") accepts these Terms in full.

Company name	Hótel Stuðlagil ehf.
Registered address	Grund, Jökuldalur, 701 Egilsstaðir, Iceland
Company ID (Kennitala)	640221-0700
Email	info@studlagil.is
Website	https://studlagil.is

2. Bookings and Reservations

Reservations can be made through our online booking system, by email or by phone. A booking is confirmed only once you receive a written booking confirmation from us. Please review your confirmation carefully and notify us immediately of any errors.

You must be at least 20 years old to make a reservation. When booking, you are responsible for providing accurate guest details and a valid contact email and phone number.

3. Prices and Payment

All prices are quoted in Icelandic Króna (ISK) and include Value Added Tax (VAT) unless stated otherwise. A local lodging tax (gistináttaskattur) applies per unit/night as required by Icelandic law and may be added to your total.

- Accepted payment methods: Credit cards (Visa, Mastercard and others) and cash.
- Deposit required at booking: None
- Balance due: In full, no later than 3 days before arrival.

We reserve the right to correct pricing errors and to change prices for unconfirmed bookings. Confirmed bookings are honoured at the price shown on your confirmation.

If you book through a third-party platform (such as Booking.com or Airbnb), that platform's own payment and cancellation terms apply to your booking instead of the payment terms above.

4. Cancellations and No-Shows

- Free cancellation until: 3 days before arrival
- Late cancellation fee: 3 days before arrival
- No-show charge: within 3 days before arrival 100% payment.
- How to cancel: Booking system.
- Cancellations must be made in writing to info@studlagil.is. Special rates, group bookings and long stays may be subject to different cancellation conditions, which will be stated at the time of booking.

5. Check-in and Check-out

- Check-in: from 15.00
- Check-out: by 11.00

Early check-in and late check-out may be available on request and may incur an additional fee. Please contact us in advance if you expect to arrive outside reception hours so we can arrange access.

6. Accommodation and Facilities

Our studio rooms are designed for up to 2 guests and include a kitchenette, private bathroom with shower, and indoor and outdoor seating. Tiny houses and the cottage have their own capacity and facilities as described on the relevant page of our website. The number of guests may not exceed the stated capacity of each unit unless agreed with us in advance.

Free Wi-Fi is provided where available. As we are located in a cold-water area without geothermal supply, hot water is heated by electricity; we kindly ask all guests to use hot water responsibly. Guests who have booked accommodation or a campsite pitch receive a free parking spot for the duration of their stay.

7. Camping

The campsite is open seasonally, approximately from May to October, and is closed during winter. Camping is charged per person per night, plus the applicable local lodging tax per tent/unit.

- Camping price per person / night: Current pricing is published on our website, www.studlagil.is
- Electricity for tents/caravans is available; charging of electric cars is not permitted.
- The Camping Card (Útilegukortið) is accepted, but the local lodging tax must still be paid to our staff.
- Showers cost 400 ISK, to help us conserve electrically heated water.

8. Food, Café and Market

Opening hours of our food and café outlet and the farmers' market are seasonal and may change without notice. Products sold at the market are supplied by local producers. Please inform our staff of any allergies or dietary requirements before ordering.

9. House Rules and Guest Conduct

- Quiet hours: 22.30–07.30
- Smoking: No smoking indoors or on the terraces
- Pets: not allowed
- Guests are responsible for keeping their unit and the site clean and for respecting other guests and staff.

We may refuse service or ask a guest to leave, without refund, in cases of unlawful, dangerous, abusive or seriously disruptive behaviour.

10. Damage and Liability of the Guest

You are responsible for any loss or damage you or members of your party cause to the property, its facilities or equipment during your stay, and we may charge the reasonable cost of repair or replacement. As no deposit is taken at booking, any such cost will be charged to the payment method used for your booking, or invoiced to you after your stay.

11. Safety and Nature

Stuðlagil Canyon and the surrounding highland are natural areas. Trails, steps and riverbanks can be steep, slippery and weather-dependent. You enter and use the canyon, hiking paths and outdoor areas at your own risk and are responsible for your own safety and that of children in your care. We strongly recommend suitable footwear and clothing and checking weather and road conditions before travelling.

12. Our Liability

We take reasonable care to provide our services as described. To the extent permitted by Icelandic law, we are not liable for personal injury, loss or damage arising from natural conditions, weather, road closures, force majeure, or from a guest's failure to follow safety guidance. Nothing in these Terms limits liability that cannot be excluded under applicable law.

13. Force Majeure

We are not responsible for failure to perform our obligations due to events beyond our reasonable control, including but not limited to extreme weather, natural events, volcanic or seismic activity, road closures, power or water failures, strikes or government action. Where possible we will offer a rescheduling or refund in line with our cancellation policy.

14. Privacy

Personal data provided when booking is processed to manage your reservation and stay in accordance with our Privacy Policy and applicable data-protection law

15. Changes to These Terms

We may update these Terms from time to time. The version in force at the time of your booking applies to that booking. The current version is always available on our website.

16. Governing Law and Disputes

These Terms are governed by the laws of Iceland. Any dispute that cannot be resolved amicably shall be subject to the jurisdiction of the Icelandic courts, with Héraðsdóm Austurlands as the venue of first instance, unless mandatory consumer law provides otherwise.

17. Contact

For any questions about these Terms or your booking, please contact us:

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Email	info@studlagil.is